



Your LTL Temperature-Controlled Solution

Our Service Commitment.

Our goal is to exceed our customer's expectations with each and every load.

Our Experience

Since 1943, we have provided consistent, dependable and efficient service as an LTL temperature controlled carrier.

Our Capacity

Today we are the United States' largest nationwide LTL temperature controlled trucking company.

Our Equipment

No other carrier can match the specialized service we provide.

Our Technology

Our customers have access to the latest technological developments in the industry.

Our Drive for Excellence

By utilizing industry-leading equipment and technology and employing safe, professional drivers we provide outstanding service to our customers, and we will do the same for you.



FROZEN FOOD EXPRESS

www.fzeinc.com

Less Than Truckload Temperature-Controlled Transportation

Since 1943



TEMPERATURE-CONTROLLED STORAGE & DISTRIBUTION CAPABILITIES

Store your product closer to your customers

- State-of-the-Art WMS System • Online Inventory Visibility

ATLANTA, GA

770-729-6866 PH

Freezer	20,000	SF
Cooler	20,000	SF
Dry	8,000	SF

BURLINGTON, NJ

609-239-2533 PH

Freezer	20,000	SF
Cooler	20,000	SF
Dry	40,000	SF

BUTLER, MO

913-202-7922 PH

Freezer	30,000	SF
Cooler	30,000	SF
Dry	0	SF

CHICAGO, IL

708-430-1790 PH

Freezer	18,500	SF
Cooler	19,600	SF
Dry	13,500	SF

DALLAS, TX

214-819-5500 PH

Freezer	20,000	SF
Cooler	20,000	SF
Dry	0	SF

DENVER, CO

720-709-7011 PH

Freezer	8,200	SF
Cooler	13,000	SF
Dry	7,000	SF

HOUSTON, TX

214-819-5500 PH

Freezer	5,000	SF
Cooler	5,000	SF
Dry	0	SF

LOS ANGELES, CA

909-218-2500 PH

Freezer	58,145	SF
Cooler	24,895	SF
Dry	0	SF

MIAMI, FL

305-715-7115 PH

Freezer	2,100	SF
Cooler	1,800	SF
Dry	0	SF

PHOENIX, AZ

909-218-2500 PH

Freezer	5,000	SF
Cooler	5,000	SF
Dry	0	SF

PORTLAND, OR

503-238-2360 PH

Freezer	21,000	SF
Cooler	18,050	SF
Dry	43,700	SF

ROCKY MOUNT, NC

252-656-7045 PH

Freezer	42,000	SF
Cooler	13,000	SF
Dry	63,000	SF

SALT LAKE CITY, UT

801-839-3800 PH

Freezer	45,000	SF
Cooler	45,000	SF
Dry	20,000	SF

SAN ANTONIO, TX

210-875-2384 PH

Freezer	5,000	SF
Cooler	5,000	SF
Dry	0	SF

STOCKTON, CA

209-466-4937 PH

Freezer	15,000	SF
Cooler	13,600	SF
Dry	10,000	SF

TOLLAND, CT

860-596-6300 PH

Freezer	37,750	SF
Cooler	0	SF
Dry	0	SF

WINTER HAVEN, FL

863-439-3614 PH

Freezer	4,500	SF
Cooler	3,000	SF
Dry	0	SF

XENIA, OH

614-698-4021 PH

Freezer	27,000	SF
Cooler	25,000	SF
Dry	0	SF



• Nationwide Service • 100% Asset Based



LESS THAN TRUCKLOAD TEMPERATURE-CONTROLLED TRANSPORTATION

QUALITY LTL SERVICES

Our ability to learn about our customers and then form transportation partnerships with them has enabled us to become a valuable asset to our customers in a very dynamic and competitive marketplace. One call to Frozen Food Express gives you access to every temperature controlled service you need:

- Service centers nationwide
- Dock-to-dock pickup and delivery
- Weekly direct scheduled LTL runs
- Temperature controlled shipments maintained with RTF certified trailers
- EDI capabilities
- Final mile service
- Consolidation & pool distribution service
- **Commercial Zone / Regional Service with customized pricing**
Take advantage of our same-week service (pickup and delivery) 150 mile radius from our 18 service centers nationwide.
Extremely competitive pricing
- Short & long term storage of cooler, freezer, and dry perishables
Ship direct from our warehouse to your customers via FFE's asset-based equipment
Manage your inventory online with our state-of-the-art WMS system
- Non-Hazmat carrier
- Satellite communications with Orbcmm technology
- Multi-temp (frozen and cooler) LTL trailers with movable bulkheads
- Customer web portal – Online rate quotes, transit time schedules, shipment tracking, and document retrieval.
- Cold-Chain Visibility

Temperature Controlled Offering & Responsibility

- A. Cooler: Air temperature set point 33°F
 - Candy/confectionery, fresh meat, dairy products, bakery goods, pasta products, and more
- B. Frozen: Air temperature set point -10°F
 - Meat and meat products, seafood, and other frozen commodities

Main Office: 3400 Stonewell Dr. (P.O. Box 655888) , Lancaster, TX 75134 (Dallas, TX 75265-5888) | Phone (214) 630-8090 • Web address: www.ffeinc.com

Guaranteed Service Program

**AVOID FINANCIAL PENALTIES
100% Guaranteed**

- Day-definite delivery on FFE equipment
- Single point of contact
- Online rate quotes available
- Real-time shipment tracking
- Monitored and verifiable cold chain information
- Standing appointments at many of the major Food Service & Grocery Warehouse chains
- Weekly delivery schedules nationwide
- Loads monitored daily with Qualcomm satellite communication
- On-time, exception free
- Improved On-Time OTIF scorecard
- Web-based appointment confirmations

A piece of mind for our Customers with **Guaranteed Service** (surcharge applies)



SINGLE SOURCE BENEFITS

- Dedicated Customer Service
- Customer Success Team
- Executive Level Representation/Senior Leadership involvement
- Around the clock customer support
- High Level Response
 - Same-day requests & fulfillment
 - Off-network assistance
 - Expedited & Guaranteed solutions
- Surge Spot Trailers
 - Origin location coverage drivers
 - Local pickup & delivery drivers servicing 18 company owned service centers totaling over 2 million square feet of temperature controlled space
- Security/Cold Chain Visibility
 - Orbcmm equipped equipment for temperature download & review
 - Orbcmm tracking on our tractors for routing and communication

FOOD SAFETY COMPLIANT CARRIER

- State-of-the-art temperature controlled facilities
- Barcode tracking
- Environment monitoring
- Cold-chain profiles
- HACCP certified
- ELD compliant
- FMCSA Drug Clearinghouse Participant

DEPARTMENT CONTACTS

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| <p>BILLING INQUIRIES
billinginfo@ffex.net</p> <p>Rate Quotes
ratequotes@ffex.net</p> | <p>GUARANTEED SERVICE
guaranteed@ffex.net</p> <p>SALES
ffesales@ffex.net</p> |
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800-569-9200
Customer Service