

Additional Charges	Amount	Minimum
<b>Same Day Pickup</b>		
Same Day Pickup requests (2.14)		\$50.00
shipments tendered after 3:00pm for pick up the following business day		
<b>Truck Ordered Not Used Charges</b>		
Truck Ordered Not Used (2.16.1) Flat charge		\$250.00
Truck Ordered/Cancellation (2.16.2) Flat charge		\$50.00
<b>Cold Chains</b>		
Cold Chain Request		\$25.00
Cold chains may be requested and provided to shipper		
<b>Undelivered/Refused Freight/Storage Charges</b>		
Undeliverable Shipment - Carrier	\$50.00 per pallet per day	\$50.00/Plt Per Day
Provided Storage (2.17.1.a)		
(a) Carrier Provided Storage - \$50.00 Per Pallet Per Day will be accessed to all shipments where the receiver has not provided an unloading appointment within 7 days of the FFE standard transit schedule.		
Undeliverable Shipment - Public Warehouse or Cold Storage (2.17.b)	Applicable tariff rate	
Refused, Overage and/or Astray Shipments - Awaiting Disposition (2.15.2.a)	\$84.00/Hour	\$184.00
Refused, Overage and/or Astray Shipments - Return of Entire Shipment (2.15.2.b)	Applicable tariff rate	
Refused, Overage and/or Astray Shipments - Return of Partial Shipment (2.15.2.c)	Applicable tariff rate	
<b>Multi-Temperature</b>		
Multi-Temperature (2.11.1)	16% add'l net linehaul	\$70.00 Min \$200.00 Max
<b>Cargo Claims</b>		
Claims filed under \$50.00 will not be processed (1.7.1)		Minimum \$50.00
<b>Peak Demand Surcharge</b>		
Peak Demand Surcharge (2.18)	15% Surcharge	\$50.00
CT, All Points	NJ, All Points	
DC, All Points	NY, All Points	
DE, All Points	PA, All Points	
MA, All Points	RI, All Points	
MD, All Points	VT, All Points	
ME, All Points	WV, All Points	
NH, All Points		

This document is to be used as a reference guide to the General Rules and Charges for Special and Accessorial Services Tariff FRZF 105 in effect on date of shipment and is available upon request or at our website [www.ffeinc.com](http://www.ffeinc.com).

### Temperature Control Offering and Responsibility

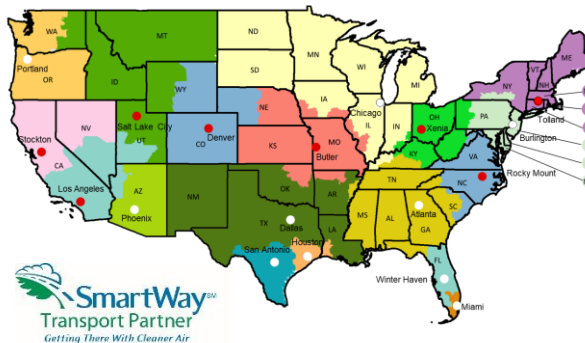
When the shipper designates a specific temperature requirement in writing, the Carrier will be responsible and liable only to maintain one of

A) **Frozen:** set point -10°F providing an air temperature range of -10°F to 31°F while in transit. (1.22.a)

B) **Cooler:** set point 33°F providing an air temperature range of 33°F to 38°F while in transit. (1.22.b)

### Limitation of Carrier's Liability

**Carrier Piece Count Obligation 1.14.8** - Shipments accepted by Carrier as pieces tendered and transported on pallets will be tendered for delivery on pallets. Subsequent shortage claims will not be honored if shrink wrap was intact and the correct number of pallets was delivered as tendered. Carrier's obligation is to deliver freight as tendered; if Carrier is required to deliver freight in any other form other than originally tendered, the provisions of Section 2, Items 1.3 and /or 3.2 may apply, in addition to all other applicable charges.



Remit to address:  
Frozen Food Express  
P.O. Box 847576  
Dallas, TX 75284-7576

Frozen Food Express  
3400 Stonewell Drive  
Lancaster, TX 75134  
(800) 569-9200  
[www.ffeinc.com](http://www.ffeinc.com)



# FROZEN FOOD EXPRESS

[www.ffeinc.com](http://www.ffeinc.com)

## Rates & Charges Reference Guide



Effective October 1, 2024

• Nationwide Service • 100% Asset Based

Additional Charges	Amount	Minimum
<b>Weight and Freight Inspection Validation</b>		
<b>No Weight on BOL</b> (1.27.2)	\$10.00/per shipment	\$10.00
<b>Verification</b> (1.27.3)	\$10.00/per shipment	\$10.00
If description information on bill of lading is reasonably believed incorrect, the carrier will take necessary actions to determine the correct information. When such inspection results in increase of applicable linehaul rate of \$1.00 or more, then a verification fee of \$10.00 applies to shipment.		
<b>Loading or Unloading</b>		
<b>Driver Labor</b> (2.1.1.a)	\$100.00/Hour	\$250.00
<b>Lumper Service</b> (2.1.1.b)	Pass through charge	\$25.00
Proration of the total amount paid to the lumper service based on the weight of each shipment involved.		
<b>Inside Delivery</b> (2.1.2)	not \$3.15/CWT	\$100.00
adjacent to vehicle		
<b>Sorting, Segregating, and/or restacking</b> (2.1.3)	\$1.35/CWT	\$75.00
<b>Marking/Tagging Freight</b> (2.1.4.a)	\$2.65/Package	\$37.00
<b>Pallet Placard Labeling</b> (2.1.4.b)	\$5.00/Label	\$40.00
<b>Liftgate Fee</b> (2.1.5)	\$200.00/Shipment	\$200.00
<b>Trailer Cleaning</b> (2.1.6)	\$75.00/Trailer	\$75.00
<b>Dumping</b> (2.1.7)	\$52.50 per hour or fraction thereof	\$210.00
<b>Cross Docking</b> (2.1.8)	\$20.00 per pallet	\$150.00
<b>Blind Shipments Charge</b>		
<b>Blind Shipments</b> (2.2.1)	\$100.00/Shipment	\$100.00
A written request from third party must be made to and accepted by carrier prior to pickup (2.2.2)		
The shipment must be prepaid and section 7 of the BOL cannot be signed (2.2.3)		
Carrier will not ensure the confidentiality of the transaction (2.2.4)		
<b>Changes in Destination</b>		
<b>Reconsignment or Diversion of Shipment</b> (2.3.1)	\$100.00+ Applicable tariff rate	\$100.00
<b>Redelivery</b> (2.3.2)	+applicable tariff rate	\$500.00
applicable tariff rates will be applied for each additional attempt to redeliver any shipment, in addition to \$500.00, which due to no fault of the Carrier, was unable to delivery on the initial attempt.		
<b>Consolidation or Distributing Freight</b>		
<b>Consolidation or Distribution</b> (2.4.1) (2.4.2)	\$1.40/CWT	\$79.00
<b>Detention or Delay of Equipment</b>		
<b>Detention Charges</b> (2.5.2)	\$45.00/Qtr. Hour	\$80.00
Charges for each shipment will be prorated based on each shipment weight compared to the total weight of all shipments for that particular shipper, load at and/or consignee beyond free time of 2 (two) hours.		

Additional Charges	Amount	Minimum
<b>Excess Value Charges</b>		
<b>Excess Value</b> (2.6.1)	\$75.00 per \$100.00 excess valuation	
<b>Extra Pickup/Delivery Charges</b>		
<b>Vehicle Transfer</b> (2.7.1)	\$66.00	\$66.00
<b>Locations Without Dock</b> (2.7.2)	\$3.15/CWT	\$100.00
<b>Convention Centers</b> (2.7.3)	30% add'l net linehaul	\$550.00
<b>Restricted Security Locations</b> (2.7.4)	\$3.15/CWT	\$100.00
<b>Limited Access</b> (2.7.5)	\$3.75/CWT	\$100.00
<b>Guaranteed Service Program</b>		
<b>Guaranteed Service</b> (2.8)	30% add'l net linehaul	\$105.00
<b>High Cost Service Areas</b>		
High Cost Service Areas (2.9)	\$3.25/CWT	\$74.00
<b>Excluding</b> those designated with a one (1) which are subject to a flat	\$74.00	
<b>Alabama:</b>	<b>'New York:</b>	
Dauphin Island, AL 36528	All Points	
<b>California:</b>	<b>North Carolina:</b>	
Avalon, CA 90704	Orcacoke, NC 27960	
*Points in Zip Code Areas:	<b>'Pennsylvania:</b>	
932, 940, 941, 943-949,	All Points	
951, 954, 959, 960, 961	<b>'Rhode Island:</b>	
<b>'Connecticut:</b>	All Points	
All Points	<b>South Carolina:</b>	
<b>'Delaware:</b>	Kiawah Island, SC 29455	
All Points	<b>Texas:</b>	
<b>'District of Columbia:</b>	North Padre Island, TX 78373	
All Points	<b>'Vermont:</b>	
<b>Florida:</b>	All Points	
Boca Grande, FL 33921	<b>Washington:</b>	
Captiva, FL 33924	Anderson Island, WA 98303	
Key West, FL 33036, 33037,	Bainbridge Island, WA 98110	
33040, 33042, 33043, 33050, 33070	Blakely Island and Cypress Island	
Pensacola Beach, FL 32561	WA 98222	
Sanibel, FL 33957	Decatur Island, WA 98261	
<b>'Maine:</b>	Deer Harbor, WA 98243	
All Points	Eastsound, WA 98245	
<b>'Maryland:</b>	Lopez Island, WA 98261	
All Points	Lummi Island, WA 98262	
<b>'Massachusetts:</b>	Olga, WA 98279	
All Points	Orcas, WA 98280	
<b>Michigan:</b>	Point Roberts, WA 98281	
Drummon Island, MI 49726	San Juan Island, WA 98250	
<b>'New Hampshire:</b>	Shaw Island, WA 98286	
All Points	Stuart Island, WA 98250	
<b>'New Jersey:</b>	Vashon Island, WA 98070	
All Points	Waldron island, WA 98297	

Additional Charges	Amount	Minimum
<b>High Cost Service Areas continued</b>		
High Cost Service Areas (2.9)	\$3.25/CWT	\$74.00
<b>Washington:</b>	<b>'West Virginia:</b>	
Points in Zip Code Areas:	All Points	
990, 991, 992, 993, and 994		
<b>Homeland Security Charges</b>		
<b>Border Crossing</b> (2.10.1)	\$48.00/Shipment	\$48.00
<b>U.S. Customs Bond - Special Handling</b> (2.10.2.a)	\$2.10/CWT	\$105.00
<b>U.S. Customs Bond - High Security</b> (2.10.2.b)	Flat charge per shipment	\$262.50
<b>Export/Import Charges - Additional Day</b> (2.10.3.a)	\$473.00/Day	\$473.00
<b>Direct to Pier</b> (2.10.3.b)	\$105.00	\$105.00
<b>Non-Regular Business Hours (before 4:00 AM &amp; after 7:00 PM)</b>		
<b>Night Pickup or Delivery</b> (2.12.1)	Flat charge per shipment	\$125.00
<b>Holiday Pickup or Delivery</b> (2.12.2)	Flat charge per shipment	\$200.00
<b>Payment of Charges</b>		
<b>Late Payment Penalty</b> (2.12.1)	\$37.00/Invoice	\$37.00
<b>Return Check Fee</b> (2.12.2)	\$53.00/Check	\$53.00
<b>Acceptable Methods of Payment</b> (2.12.3)		
Company check, money order, certified check, wire transfer, automated funds transfer (AFT), and payment online.		
<b>Extension of Credit</b> (2.12.4) At the discretion of the carrier, credit may be extended to the party responsible for payment of freight charges for 15 days from freight bill.		
<b>Deduction and Offsets</b> (2.12.5) Deductions and offsets are not allowed.		
<b>Additional Collection Cost</b> (2.12.6) In addition to the penalties for late payer, Carrier must resort to a collection agency or attorney for collection of the freight charges, the Party responsible for payment of freight will be assessed attorney fees, court cost and any other cost associated with or as a result of collection.		
<b>Special Charges</b>	<b>Amount</b>	<b>Minimum</b>
<b>Additional Day Charge</b> (2.13.1)	\$473.00/Day	\$473.00
<b>Pallet Exchange</b> (2.15.2)	\$15.00/Pallet	\$15.00
<b>Service Center Pickup/No Show</b>	per shipment	\$250.00
<b>15.3.a Customer</b> - When a customer is a "No Show" for a scheduled appointment to pick up freight from Carrier's Service Center and does not cancel or reschedule within 24 hours of the appointment time, a fee of \$250.00 will be charged.		
<b>15.3.b Outside Carrier</b> - When an Outside Carrier is a "No Show" for a scheduled appointment to pick up freight from Carrier's Service Center and does not cancel or reschedule within 24 hours of the appointment time, a fee of \$250.00 will be charged and due upon pickup. Cash or check acceptable.		